

November 25, 2024

**Operational progress on Canada's West Coast Ports and Port of Montreal
Update #13**

Dear Customer,

We are now in the second week, post return-to-work, for operations in terminals on Canada's West Coast and in Montreal. This will be the final advisory as most services have returned to business-as-usual, or have communicated plans of when services will return to proforma. If you still have containers pending transport due to delayed arrivals or congestion, you'll be notified via standard arrival notices and communications. Please bear with us as we work through the impacts of the work stoppage and return to services.

Vessel updates:**Vancouver - TP1 service:**

- The GSL Tripoli (voyage 433N/ 436S) due to delays with previous vessels docked on Nov 25th/0330 and began cargo operations 0800hrs. Her future deployment is pending confirmation after its Vancouver call.
- San Felipe (voyage 441N / 444S) is currently at anchorage, estimated to berth on November 27th/0100hrs. This vessel is transitioning out of the TP1 service and her position will be succeeded by Marcos V (449N). The Seroja Lima (448N) will advance to the previous position of Marcos V.

Prince Rupert - TP1 service:

- MSC Utmost VIII (voyage 442N / 445S) sailed November 24th/0321/ and is on its way to Prince Rupert.
- TS Dubai (voyage 443N / 446S) docked November 24th/1505, with an estimated departure November 27th/0100hrs.

Surrey - Panz Service:

- Seattle Express (voyage 437N/ 443S) performed a port swap calling Surrey last on her North American rotation.
- Due to the recent rotation change, Long Beach export cargo will now be transmitted as Freight Remaining on Board (FROB) over Canada. Please submit your complete shipping instructions by the deadline as reflected on Maersk.com to ensure your cargo can be loaded as scheduled.

Montreal - CAE service:

- CMA CGM Paranagua (voyage 443W/ 445E): The vessel is currently in operations in Halifax, with the tentative date of departure on November 25/2300.
- Maersk Volga (voyage 445W/ 447E): The vessel is currently berthed in Montreal. The tentative departure time is November 28th at 1500hrs.
- EM KEA (Voyage 446W/448E): The vessel is on its way to Montreal. Tentative berthing time is December 02nd at 0400hrs.

MCX Service:

- Mombasa Express (voyage 441W/ 445E): Sailed November 20, 18:00
- Glasgow Express (voyage 447E): Sailed November 25 07:00

Terminal update:

Terminals have resumed regular operations.

Rail Operations:

Railroads have resumed operations on import and export with priority on clearing out the impacted backlog and keeping the network fluid.

Demurrage and Detention:

Maersk has resumed the demurrage & detention clock on the day gate operations restart at affected ocean terminals and as receiving resumed at inland locations for loading at affected ocean terminals.

Empty Equipment returns:

Please visit <https://www.maersk.com/local-information/canada/import/> and expand the Procedure section to find the table of empty return locations.

Thank you for your patience and cooperation during these past weeks. We look forward to serving you in the future. Should you need additional information or support, please contact your local Maersk office or Maersk representative.

Sincerely,
Maersk